Tax Commission

Commission Chair:	Pam Hendrickson
Executive Director:	Rod Marrelli
Divisions:	Administration
	Auditing
	Processing
	Taxpayer Services
	Property Tax
	Motor Vehicle/Motor Vehicle Enforcement
	Technology Management/DTS

Full-Time Employees: 798.75 (includes seasonal employees)

Contact Information: http://www.tax.utah.gov/
(801) 297-2020

Mission Statement: Collect revenue for the state and local governments and to equitably administer tax and assigned motor vehicle laws.

Emerging Issues and Strategic Focus:

With the unprecedented population growth and the booming economy, compliance with tax and motor vehicle laws must be as simple and efficient as possible, as well as attractive to new businesses, to collect all the necessary revenue without increasing labor cost.

Economic Development

- Facilitate business growth by providing an online One-Stop Business Registration system (in conjunction with other government service providers)

- Facilitate business growth by providing a system for businesses to file and pay taxes online

- Expedite special event registration by providing an online Special Events Registration system that allows businesses to register online and immediately print out their special event permit

- Balance enforcement and compliance while providing equity and fairness

Quality of Life

- Provide quality service by establishing user-friendly, online solutions for tax returns
- Enhance availability of state services by having additional services accessible online 24 hours a day, 7 days a week
- Provide timely processing of transactions, including tax refunds
- Provide accurate responses to taxpayer inquiries through ongoing employee training
- Improve communication by decreasing abandoned calls
- Save trips to the Motor Vehicle Division by providing online renewal services
- Maintain reasonable wait times in motor vehicle offices for those that must complete transactions in person (balancing timeliness with the resources available)
- Efficiently collect and distribute revenues that fund government services

Education

- Collect income and corporate taxes that fund education
- Make compliance easier by developing instructions and forms that are understandable (given the sometimes complexity of the law) and providing taxpayer education courses

Governance

- The new tax computer system will improve revenue administration, enhance compliance, and improve customer service
- Equalize tax burdens by improving compliance and enforcing laws as necessary
- Improve compliance and decrease expenditures as a percent of revenue by providing easier access to services and user-friendly filing options
- Make evasion harder by administering a fair auditing process
- Keep up with increased workload due to population growth with improved efficiencies, enhanced automation, and online user systems
- Provide oversight to the state's local property evaluation process to ensure equity between counties